



December 2021



Sending Out An SOS

'Tis the season for lots of tissue – the facial variety, that is. It's also a reminder to avoid troublesome clogs and back-ups in your home's plumbing and the sewer lines used by all of us. Remember never to put anything but toilet tissue in the toilet. You may think facial tissue, such as Kleenex and Puffs, is interchangeable with toilet tissue. Toilet tissue is specifically made to break down in our sanitary sewer systems, and facial tissue is not.

This is doubly true for the multitude of "wipes" advertised as "flushable." In truth, you may be able to flush them from your toilet only to have them catch and cause stoppages in the bend of a pipe, leading to an expensive emergency call to a plumber to clear your lines. Far worse, if these wipes make it into our shared sanitary sewer system, they can cause back-ups and service outages for multiple homes. They can even create malfunctions at our wastewater treatment plant that can cost thousands of dollars and many hours of labor to cure.

Remember that anything you put into your toilets must be able to travel through an underground pipeline network to the wastewater plant for treatment.

In observance of the Christmas Holiday, our office will be closed on Friday, December 24th, and Monday, December 27th.

GVSUD will also be closed on Friday, December 31st, and Monday, January 3rd for New Year's. Our office will reopen on Tuesday, January 4th.

On behalf of the Board of Directors and all employees at Green Valley SUD, we wish you and your family a wonderful Holiday Season and a Happy and Healthy New Year!

If you have an emergency during this time or after regular business hours, please call 830-914-2331, option 1 or visit us at www.gvsud.org.



Quarterly Magazine

October 2021, GVSUD mailed out their first quarterly magazine. We want to feature our customers by having a portion of the magazine include customer-submitted recipes. If you want your recipe featured in our quarterly magazine, please send them to submit@gvsud.org.

What is new with the District?

You may have noticed that our Emergency Alerts have changed over the last month. Over the last several months, we have been working to utilize our system better to provide information in the most accurate way and make some minor adjustments to benefit our customers. GVSUD has reconnected with Regroup for our emergency alerts. When receiving the alerts, there should be little to no change on the customers' side. If you have any questions or concerns regarding the Emergency Alerts, you can visit the website at www.gvsud.org/345/reverse-9-1-1-alerts.

Ways to conserve water during the festive holiday season!

- Fill up the dishwasher and run a full load instead of washing dishes by hand. Washing by hand can use 2 gallons a minute, but an Energy Star dishwasher uses only about 3-5 gallons per cycle.
- Plan to thaw frozen foods in the refrigerator overnight instead of running hot water over them.
- Do full loads of laundry using the cold water cycle whenever possible.
- Put a shower timer in the guest bathroom. Encourage the five-minute shower rule.
- Inspect for leaks and replace faucet aerators before guests arrive.

