



To You, Green Valley’s Valued Customers,

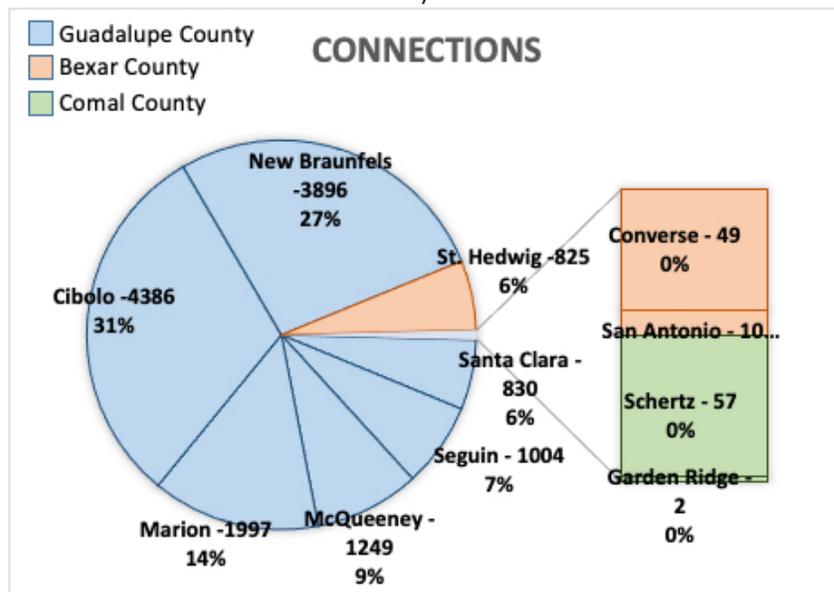
The growth in our communities directly impacts our business and drives a need to continue to provide quality, reliable services to you – our customers. Below is an overview for you and an update on changes underway.

Our Water Business & Growth

In the past 10 years, the average District-wide demand for water connections has increased 4.95% each year. Since we encompass three of the fastest growing counties in Texas and the USA, we anticipate a continued high level of growth in demand for our services.

Starting with 150 customer connections in 1963, we now total more than 14,000 customer connections, serving some 40,000 residents.

In the past year, Green Valley set 800 water meters and 300 sewer connections – a distinct record for the number of new connections in one year.



We have customers waiting for service. Construction of the first phase of the Santa Clara Creek #1 wastewater treatment plant is underway. The first customer to utilize the new sewer system is AW Texas, a Japanese manufacturer of Toyota auto components, at its site on the north side of I-10 and Santa Clara Road.

Construction of over 12 miles of wastewater trunk lines to meet customer demand is scheduled to be complete.

Green Valley recognized the demand for a complementary utility service for you, our customers – centralized wastewater treatment.

A wastewater treatment plant site, south of I-10, was purchased.



Green Valley applied for and received from TCEQ the sole authority to plan, construct and operate a centralized wastewater system in generally the same area that we provide water service to.

Green Valley applied for and received a wastewater treatment and discharge permit.

Wastewater plant #1 is on schedule to be online in April, with another treatment facility to follow.

Essential Tools for Growth

Along with qualified personnel and leading-edge equipment, office and warehouse space are also essential tools needed to serve you. Since our founding in 1963, almost 60 years ago, Green Valley has occupied the same building in Marion, which with 42 employees, we have outgrown. Last year alone, we added 11 employees, including five seasoned professionals in the wastewater division. We have already added one new employee this year and are advertising for three more

Growth and demand in our over 145 square mile water district, coupled with the addition of the wastewater business line (120 square miles), has made facility needs critical to our ability to service you and future customers.

2018 – the Board discussed facility needs and instructed management to investigate workable options and alternatives. After careful consideration, building a new facility was deemed the best option.

June 2018 – the Board voted to purchase land for a new facility. A tract adjacent to Green Valley's current office was acquired in July.

July 2019 – the Board voted unanimously to approve TSG Architects for the design and construction administration in connection with a new commercial office building project.

February 2020 – the Board received the signed contract documents from TSG Architects. Development started on a project timeline to create a cost-effective facility to serve Green Valley's current and near term requirements, with the flexibility and expandability to grow and meet needs for the next 40+ years.

November 2020 – the draft design, and estimated construction costs, were presented to the Board. The Board also approved the completion of a Texas Water Development Board loan application with anticipated interest rates being the lowest in Green Valley's 57 year history.

April 2021 – the project is scheduled to be advertised for bid.

Present and Future

GVSUD is committed to providing outstanding water and wastewater solutions to you, our customers. We have been an integral part of the communities we serve for more than half a century. The District has come a long way from the vision of area ranchers, farmers, businessmen and a schoolteacher 57 years ago to create a water utility.

We launched both our new website and Emergency Notification system, CivicReady, late last month. These new tools will help us serve you – our customer – more efficiently. Please continue to visit our new website as more detailed information will be uploaded --- www.gvsud.org.

Virtual Public Forum

GVSUD will host a Virtual Public Forum for customer input on Tuesday, January 19th, at 7 p.m. The meeting is virtual, and a link and details will be on our website.

We wish you and yours a Happy New Year!

From your entire GVSUD team