



Public Forum

GVSUD has scheduled the second quarterly public forum for Tuesday, April 20th at 7:00 p.m. We will post details, including the meeting's topic and rules, two weeks in advance. We will post the Zoom link to our website 30 minutes before the start of the meeting.

Winter Storm

February's winter storm was unprecedented and one that Green Valley SUD could not have anticipated. The continued freezing temperatures, rolling power outages, water production limitations, transport, fuel, and limited staffing combined for the perfect storm.

The boil water notice issued on February 17th was the first in Green Valley's history. Our team worked diligently to restore water and ensure proper sanitation levels for our customers.

We are committed to evaluating how we can better prepare and better serve you. In addition to an internal post analysis, we are also reaching out to entities including GVEC, CPS Energy, and CRWA, and local elected officials and city leaders to plan procedures and processes in the event of future emergencies.

Water Bill Adjustment – February's Winter Storm

To help mitigate the impact and hardships our customers face from the winter weather event, GVSUD has decided to make a one-time adjustment to customer bills. We will review the current billing cycle and the previous billing cycle and charge customers the lesser amount of the two. We hope this adjustment provides a little relief after such a difficult time.

GVSUD Celebrations

Green Valley celebrated Emily and RJ's birthdays and Kristerpher's 4th GVSUD anniversary, and Eric's 2nd GVSUD anniversary.



Emily, RJ, Kristerpher & Eric



Winter Storm 2021

Green Valley SUD Alert Systems: What are they? How do they work?

Green Valley has two alert systems to provide customers with notices: Website Alerts and Reverse 911 Alerts.

Website Alert

The Website alert is for non-emergency updates, including calendar updates, meeting updates, Covid-19 updates, office updates, etc. These alerts are not sent to all customers automatically. Customers can visit the website to see them on the top toolbar or sign up to receive the alerts. To sign up, visit www.gvsud.org and select the round blue icon labeled “Alerts.” If you want to receive these non-emergency alerts, you must sign up. Select the “Notify Me” to complete the submission. You can also modify how and which alerts you will receive by following the steps above.



BILL PAY



WATER QUALITY REPORT



ALERTS



START/STOP SERVICE



AGENDAS



CONTACT US

Reverse 9-1-1

Our reverse 911 system is all-inclusive of our service area. It uses information within our Billing Software, including name, phone number, and email, to send emergency alerts to all customers. To ensure that you receive these alerts, you can visit <https://www.gvsud.org/130/Alerts>, scroll down the page until you see **CIVICREADY**. You can sign up directly on this page. If you currently receive these notifications and wish to opt-out, you can unsubscribe on this page as well.

CIVICREADY
Green Valley Special Utilities District uses [CivicReady](#) to send emergency alerts and other notifications.

Subscribers can register to receive emergency alerts and other notifications via phone call, text message, and / or email.

Receive notifications by

- Call
- Email
- Text
- And more

SIGN UP NOW

For one-step notifications
SIGN UP TODAY.
Get local news and alerts instantly.
CIVICREADY

After registering for [CivicReady](#), download the [AlertMe - Regroup Mobile App](#), available for iOS or Android devices, and log in with your same username and password. If you wish to register through the [AlertMe - Regroup Mobile App](#), please use the registration code **GVSD**.

Already a member? Log in
[LOGIN HERE](#)
Powered By Regroup

New? Sign Up!

FirstName LastName

United States of America Phone Number

Email

English

Receive via: Email Text Voice [Join](#)

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