



**WELCOME TO GREEN VALLEY SPECIAL UTILITY DISTRICT**

**529 S. Center, P.O. Box 99, Marion, TX 78124**

**Phone 830-914-2330**

**830-914-2331**

**Fax: 830-420-4138**

**TDD: 1-800-735-2988**

**www.gvsud.org**

**OFFICE HOURS**

Monday – Friday 8:00 a.m. to 5:00 p.m. For after hour emergencies call 830-914-2331.

**BOARD OF DIRECTORS**

**Dennis Dreyer** – President    **Mary Jane Heusinger** – Vice-President    **Jackie Nolte** - Secretary/Treasurer

**David Strauss**                      **Jill Bennett**                      **Christina Miller**                      **Nicholas Shermann**

**GENERAL MANAGER**    Pat Allen

**WATER RATES as of March 1, 2018**

Basic Rate - \$28.35

0 to 2,000 gal.	\$0.00 per thousand	15,001 to 25,000 gal.	\$ 7.60 per thousand
2,001 to 5,000 gal.	\$3.90 per thousand	25,001 to 50,000 gal.	\$10.00 per thousand
5,001 to 10,000 gal.	\$5.05 per thousand	Over 50,001 gal.	\$12.500 per thousand
10,001 to 15,000 gal.	\$6.25 per thousand		

Green Valley will read your meter every month. Bills are mailed the last week of the month. If you do not receive a bill by the first week of the month or if you have a question about your bill, contact the office as soon as possible. Bills are due by the 10<sup>th</sup> of the month. A late fee of 5% will be charged for payments received after the 10<sup>th</sup>. Your usage will begin the day your meter is installed.

To receive you bill via e-mail or text, visit [www.gvsud.org](http://www.gvsud.org) to set up your customer account. You may change your contact information and/or change how you receive your bill notifications. This site also allows you to set up automatic payments. **Bank Drafts are available at no extra charge. Credit cards are accepted via telephone (844-748-3955) and online. A 3% convenience fee and a \$1.00 transaction fee will be added to all credit card payments.**

Disconnection notices will be sent out after the first month’s bill becomes delinquent. Water service will be terminated if payment is not received by the 10<sup>th</sup> day following the due date. To have service restored (unlocked) there will be a \$70.00 Trip/Unlock fee. After 5:00 p.m. the Unlock Fee is \$80.00. Green Valley is not liable for any property damage caused by termination of service due to delinquent accounts. An adult must be present to have access to the residence before service is restored.

Green Valley **is not responsible** for US mail delivery and failure to receive your bill does not excuse payment. You can have you water bill e-mailed to you by setting up a customer account at GVSUD.ORG.

**SEWER SERVICE CUSTOMERS**

Contact your respective sewer service provide to establish your sewer account.

**Harvest Hills 210-696-2522** - A flat rate of \$41.00 will be included on your Green Valley bill each month.

**GVSUD** - A flat rate of \$50.00 will be included on your monthly bill.

**GBRA 830-379-5822 at 933 E. Court St. Seguin.** A flat rate of \$52.00 will be included on your Green Valley bill each month. Any sewer unpaid by tenant will be transferred to the property owner. Green Valley recommends that rental property owners, with sewer, take a deposit from your renter to cover any unpaid sewer bills. The Green Valley deposit is used to cover unpaid water bills. If there is a remaining balance, it will be applied towards the outstanding sewer bills. However, both bills must be paid in full before service can be continued.

**NEW METER INSTALLATION COSTS**

- \$150 Deposit
- \$750 Meter Installation
- \$75 Inspection Fee
- \$2600 Impact fee
- \$1500 Water Acquisition Fee
- \$5075 Total Cost

**NEW METER/SEWER INSTALLATION COSTS**

- \$150 Deposit
- \$750 Meter Installation
- \$75 Inspection Fee
- \$2600 Impact fee Water
- \$3900 Connection Fee Sewer
- \$1500 Water Acquisition Fee
- \$8,975

**SALE OR RENTAL PROPERTY COSTS**

- \$150 Deposit
- \$35 Transfer Fee
- \$35 Unlock Fee (if applicable)
- \$400 Meter Relocation Fee
- \$75 Inspection Fee (if applicable)

Upon sale or transfer of property, the final bill will be taken from the deposit. The remaining balance will be refunded. New meters will be set within 2 weeks (weather permitting) after application is approved and payment is made in full.

**CUSTOMER SERVICE INSPECTIONS**

Green Valley must inspect all new water service connections. To schedule an appointment call 830-914-2330. Please note, should a backflow prevention device be installed, a thermal expansion valve must be operational on hot water heaters to prevent plumbing damage. A vacuum breaker must be installed on each outside faucet.

**WATER IS LIFE!!!!**

***Please practice water conservation techniques and be on the lookout for leaks in your area. Standing or running water, a wet spot, or even a green patch of grass may be a sign of a water leak. Please report leaks as soon as possible. Your help is appreciated.***

There are several items that need to be brought to the attention of our customers. Please remember:

1. You must have a customer cut-off valve installed on your water line somewhere between the meter and your residence. If you do not have one and should need to turn off your water, call Green Valley. **DO NOT** use the Green Valley angle head (located between the meter and the main line) to turn off the water. If you should use the angle head and it breaks, you will be charged for parts and labor to have it replaced.
2. Backflow and cross connection prevention is mandated by the State. A potential for backflow exists any time there is an actual or potential cross-connection between the potable water supply and any source of contamination or pollution. We have more information at the office if you have any further questions.
3. The sale, purchase, transfer or moving of a water meter is strictly prohibited without the written consent of Green Valley SUD. An engineering study must be performed, at the customer's expense. To determine the impact on the rest of the system and the District must give final approval.
4. On rental property, if the owner wants the bill to go to the renter/tenant, the renter/tenant must come into the office to pay a \$150 deposit. The office will change the account into the renter's name at that time. The deposit stays at Green Valley until the renter moves. After the next billing, the final bill will be taken out of the deposit and a refund issued for the balance. If the final billing is more than the deposit amount, the full deposit will be credited to the account and the balance remaining will be billed to the renter.

The meter will be locked when the renter/tenant move out unless the owner contacts our office prior to locking meter to inform Green Valley to leave water on.

5. When you grant an easement for water service you are agreeing not to construct or landscape in the 15-ft. easement, and to allow Green Valley to install, replace and/or repair water lines. Please contact Green Valley when you are constructing or landscaping for location of water lines. Anything built or planted in the easement is subject to being removed.

# Green Valley Special Utility District Ownership Policy

The Applicant shall provide proof of ownership to property for which service has been requested in a manner acceptable to the District. Proof of ownership shall consist of warranty deed, deed of trust or recorded documentation of fee simple title to the real estate designated to receive service.  
(ART. 143a, Sec. 9A(c) Vernon's Texas Civil Statutes, and TWC Chapter 13.002 (11))

Account # \_\_\_\_\_

X \_\_\_\_\_  
Customer Name

Date \_\_\_\_\_

GREEN VALLEY SPECIAL UTILITY DISTRICT  
CUSTOMER SERVICE APPLICATION  
PLEASE PRINT  
(all items in bold must be completed)

Acct. No. \_\_\_\_\_

Meter No. \_\_\_\_\_

FOR DISTRICT USE ONLY

DATE: \_\_\_\_\_

COUNTY OF PROPERTY \_\_\_\_\_

NAME: \_\_\_\_\_

DRIVER LICENSE NO./TAX ID \_\_\_\_\_ (required by State Comptroller's Office)

ALTERNATE NAME: \_\_\_\_\_

DRIVER LICENSE No. \_\_\_\_\_ (required by State Comptroller's Office)

BILLING ADDRESS: \_\_\_\_\_

Street/PO Box

City

State

Zip

PHONE NUMBER PRIMARY:( ) \_\_\_\_\_ SECONDARY:( ) \_\_\_\_\_

e-mail: \_\_\_\_\_

PROPERTY ADDRESS: \_\_\_\_\_

IS PROPERTY LOCATED WITHIN CITY LIMITS \_\_\_\_\_ WHAT CITY \_\_\_\_\_

SUBDIVISION NAME: \_\_\_\_\_ LOT \_\_\_\_\_ UNIT \_\_\_\_\_ BLOCK \_\_\_\_\_

ARE YOU: RENTING  PURCHASING  PROPERTY MANAGEMENT

DATE ACQUIRING PROPERTY: \_\_\_\_\_

PROPERTY OWNER (IF RENTING) \_\_\_\_\_ PHONE # \_\_\_\_\_

What will be the primary usage of water? Residential \_\_\_\_\_ Commercial \_\_\_\_\_ Irrigation \_\_\_\_\_

Do you have any special needs? (ie. Dialysis): \_\_\_\_\_

*A statement from you doctor must be provided and updated every six (6) months*

**New Meter Installation**

**with Sewer**

(standard residential meter)

\$2,600 Impact Fee  
\$1,500 Water Acquisition Fee  
\$3,900 Sewer Connection Fee  
\$ 150 Deposit  
\$ 750 Installation  
\$ 75 Inspection Fee

**\$8,975**

**New Meter Installation**

(standard residential meter)

\$2,600 Impact Fee  
\$1,500 Water Acquisition Fee  
\$ 150 Deposit  
\$ 750 Installation  
\$ 75 Inspection Fee

**\$5,075**

**New Customer Account**

**Sale/Rental**

(standard residential meter)

\$ 150 Deposit  
\$ 35 Transfer  
\$ 35 Unlock (if applicable)



**GREEN VALLEY SPECIAL UTILITY DISTRICT  
CONFIDENTIALITY FORM**

According to House Bill 859, passed on May 23, 1993, government operated utilities that provide water, sewer, garbage, gas, or electricity for compensation, may not disclose personal information in a customer's account records **IF** the customer requests, **IN WRITING**, that the utility keep the information confidential. Personal information means an individual's address, telephone number or social security number. This bill applies to water supply companies, cities, districts and all governmental bodies who are subject to Open Records Act.

I/We \_\_\_\_\_, account No. \_\_\_\_\_

Request that my/our account records at Green Valley Special Utility District be kept confidential as per House Bill 859, passed on May 23, 1993.

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Customer Name (Please Print)

\_\_\_\_\_  
Property Address

\_\_\_\_\_  
City State Zip

Must be completed if forms are returned by mail and not signed in GVSUD office.

## ACKNOWLEDGMENT

STATE OF \_\_\_\_\_

COUNTY OF \_\_\_\_\_

BEFORE ME, THE UNDERSIGNED, A Notary Public, in and for the said County and State, on this date personally appeared:

\_\_\_\_\_, known

to me to the person(s) whose name(s) [is] [are] subscribed to the foregoing instrument, and acknowledged to me that [he] [she] [they] are the responsible party for

\_\_\_\_\_  
(ADDRESS)

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

GIVEN UNTO MY HAND AND SEAL OF OFFICE this the \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_\_.

\_\_\_\_\_  
Notary Public in and for the State of \_\_\_\_\_  
Printed Name: \_\_\_\_\_

My commission expires: \_\_\_\_\_



**GREEN VALLEY SPECIAL UTILITY DISTRICT  
STANDARD SERVICE APPLICATION AND AGREEMENT**

Agreement, made this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_\_, between **GREEN VALLEY SPECIAL UTILITY DISTRICT**, a District organized under the laws of the State of Texas (hereinafter called the District) and \_\_\_\_\_

(hereinafter called the Customer).

Witnesseth:

The District agrees to sell and deliver water service to the Customer and the Customer agrees to purchase and receive water service from the District, in accordance with the Bylaws and Policy of the District, as amended from time to time by the District.

The Customer shall pay the District for service hereunder, at the rates and upon terms and conditions set forth in the rate schedule adopted by the District's Board of Directors.

The Board of Directors shall have the authority to cancel service in the event the Customer breaches this agreement by (1) refusing or failing, without just cause, to connect to the District's facility and use same as soon as the facility is available, or (2) refusing or failing, without just cause, to pay the minimum monthly water rate as established by the District, the Customer agrees to pay the District liquidated damages in accordance with the Policy of the District.

In the event the total water supply becomes insufficient to meet all the needs of the Customer, or in the event there is a shortage of water, the District may initiate a Drought Management Program, thus prorating the available water among the various Customers on such basis as is deemed equitable by the Board of Directors. A schedule of hours covering the use of water may be prescribed. By the execution of this Agreement, the Customer hereby agrees to comply with terms of said Program.

The Customer shall install, at his own expense, a service line from the water meter to the point of use. The use of pipe and fittings that contain more than 8.0% lead or solder and flux that contain more than 0.2% lead is prohibited by State Law. No water connection shall be made where an actual or potential contamination by cross connection or backflow siphonage may exist. Connection of service pipelines from the District's water service meter to any private well or other unknown water supply is strictly prohibited.

The District's employees shall have access to the Customer's property or premises at all reasonable times for the purpose of inspection to insure compliance with State required standards, applicable plumbing codes and utility construction standards.

By the execution hereof, the Customer shall hold the District harmless from any and all claims for damage to real or personal property, occurring from the point the Customer ties on to the water meter to the final destination of the line installed by the Customer, caused by service interruptions due to

waterline breaks by utility or like contractors, tampering by other Customers of the District, normal failures of the system, or other events beyond the District’s control. The Customer agrees to grant to the District now or in the future, any easements of right-of-way for the purpose of installing maintaining and operating such pipe line, meters, valves, and any other equipment which may be deemed necessary for the District to extend or improve service for existing or future Customers, on such for as required by the District.

The District shall have the right to locate a water service meter and the pipe necessary to connect the meter on the Customer’s property at the point to be chosen by the District, and shall have access to its property and equipment located upon the Customer’s premises at all reasonable times and for any purpose connected with or in the furtherance of its business operations. Upon discontinuance of service, the District shall have the right to remove any of its property from the Customer’s property.

By execution of this Standard Service Application and Agreement, Applicant agrees to guarantee payment of all other rates, fees, and charges due on any account for with said Applicant has made a deposit. Said guarantee shall pledge any and all deposit monies against any balance due the District. Liquidation of said deposit shall give rise to discontinuance of water utility service under the terms and conditions of the District’s Policy.

By execution of this Standard Service Application and Agreement, Applicant agrees that non-compliance with the terms of this Agreement by said Applicant shall constitute denial or discontinuance of service until such time as the violation is corrected to the satisfaction of the District.

Any misrepresentation of the facts by the Applicant on any of the two pages of this form shall result in discontinuance of service pursuant to the terms and conditions of the District’s Policy.

\_\_\_\_\_  
Customer

\_\_\_\_\_  
District Representative

\_\_\_\_\_  
Date

\_\_\_\_\_  
Date

## **BANK DRAFT INSTRUCTIONS**

- 1.** -Complete all information.  
-Two signatures are REQUIRED for all joint bank accounts.  
-A **VOIDED CHECK** is required to complete the bank draft process.
- 2.** -Mail in a voided check and completed bank draft form to GVSUD

GREEN VALLEY SUD  
ATTN: BILLING  
PO BOX 99  
MARION, TX 78124

<b>GVSUD ACCT#</b> _____	CHECKING <input type="checkbox"/>	SAVINGS <input type="checkbox"/>	INDEX _____
<b>AUTHORIZATION AGREEMENT FOR AUTOMATED BILL PAYMENT (ACH DEBIT)</b> <b>GREEN VALLEY SPECIAL UTILITY DISTRICT, ID NUMBER 742634126</b>			
<small>I (We) authorize GREEN VALLEY SPECIAL UTILITY DISTRICT, hereinafter called COMPANY, to initiate debit entries to my (our) checking account indicated below and the depository (bank), hereinafter called DEPOSITORY, to debit.</small>			
<b>BANK NAME</b> _____	<b>CITY</b> _____	<b>STATE</b> _____	
<b>ROUTING #</b> _____	<b>ACCOUNT #</b> _____		
<small>This authority is to remain in full force and effect until COMPANY and DEPOSITORY have received written notification from me (or either of us) of its termination in such time and in such manner as to afford COMPANY and DEPOSITORY a reasonable opportunity to act on it.</small>			
<b>NAME(S)</b> _____			
<small>PLEASE PRINT</small>			
<b>DATE</b> _____	<b>SIGNATURE</b> _____		
<b>DATE</b> _____	<b>SIGNATURE</b> _____		
<b>ACCEPTED BY</b> _____			
<b>PHONE</b> _____	<b>PROCESSED BY</b> _____		

Forms must be **received** by our office by the **5<sup>th</sup>** of each month to be included in the bank draft for that month. Bank drafts will be drafted by the 12<sup>th</sup> or the following business day.

To make any changes to your bank draft, you must notify our office by the 10<sup>th</sup> of the month. After the 10<sup>th</sup>, the changes made will not be effective until the following month. If you have any questions, please contact our office at (830)-914-2330.

NOTICE  
TO HOMEOWNERS  
AND PLUMBERS

The Green Valley Special Utility District (Hereafter called utility) hereby notifies all plumbers and homeowners that all water utilities in the state of Texas must comply with the rules and regulations of the Texas Natural Resource Conservation Commission concerning construction and renovation of and additions and modifications to private plumbing facilities.

Utility has adopted Southern Standard Plumbing Code as the prevailing guide for plumbing facility construction and modification standards, particularly regarding the prohibition of the use of lead solder and fittings and the prohibition of cross-connections within the plumbing system. By execution of this document, the homeowner and plumber certifies that all plumbing meets, to the best of their knowledge, the following conditions on the date executed below:

1. No direct connection between the public drinking water supply and a potential source of contamination exists. Potential sources of contamination are isolated from the public water system by an air-gap or an appropriate backflow prevention assembly in accordance with state plumbing regulations. Additionally,
2. all pressure relief valves and thermal expansion devices are in compliance with state plumbing codes.
3. No cross-connection between the public drinking water supply and a private water system or well exists. Where an actual air gap is not maintained between the public water supply and a private water supply, an approved reduced pressure-zone backflow prevention assembly is properly installed. A service agreement shall be maintained according to the utility's rules for annual inspection and testing by a certified backflow prevention device tester.
4. No connection exists which would allow the return of water used for condensing, cooling, or industrial process back to the public water supply.
5. No pipe or pipe fittings which contains more than 8.0% lead exists in the private plumbing facilities installed on or after July 1, 1988.
6. No solder or flux which contains more than .02 % lead exists in the private plumbing facilities installed on or after July 1, 1988.

This document will be retained as a part of the utility's permanent files along with all plumbing inspection documents. By execution hereof, I certify that the foregoing is true and correct and that I am legally responsible for the validity of the information I have provided. I also understand that the utility will inspect all private plumbing facilities and that I, the homeowner and plumber shall be present to demonstrate compliance.

X \_\_\_\_\_  
Signature of Homeowner

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of Plumber

\_\_\_\_\_  
Date

\_\_\_\_\_  
Plumber's Name and License No (Please Print)

[Note to Utility: Attach this form to all plumbing inspection forms for record]