



## Website Update

Green Valley Special Utility District's (GVSUD) new website launched on December 22. As planned, since its launch, we have added a great deal of information to the site. We will continually update the website with new and updated information.

Our goal is to encourage customers to regularly visit the website to learn about new projects and stay informed. Two new pages for the website are the Public Forum page and Board Meeting page. We plan to go live with both on Friday, February 19.

### The Public Forum Page Features:

- Information about past and future forums
- Q & A (questions from customers/answers from GVSUD)
- Related presentations and other documents

### How to Access the Public Forum Page:

- A direct link on GVSUD's Homepage under the Quick Link buttons will take you to the Public Forum page.
- Visit the website at [www.gvsud.org](http://www.gvsud.org), click on About Us on the right-hand side within the green box, and you will see the Public Forum page listed; or
- Use this direct link: [www.gvsud.org/302/Public-Forum](http://www.gvsud.org/302/Public-Forum).

### The Board Meetings Page Will Feature:

- A direct Zoom link to join the meeting, along with related documents.

### How to Access the Board Meetings Page:

- A direct link on GVSUD's Homepage, Click on the Agendas Quick Link Button located on the right-hand side within the green box; or
- Use this direct link: [www.gvsud.org/303/Board-Meeting](http://www.gvsud.org/303/Board-Meeting).

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## Reminder: These pages will go live on February 19!

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GVSUD hosted its first Public Forum last month. The next public forum will take place via Zoom on April 20 at 7 p.m. We have scheduled these meetings to take place once a quarter (every three months).

We will send out a Public Forum Newsletter at the end of March to include the forum topic, housekeeping rules, and participation steps. We will also post this information on our website's Public Forum page.

### Water Outage Notifications

- GVSUD has sent several notifications for water outages to various locations within our service area.
- Customers can receive phone calls, text messages, and emails regarding the water outages and announcements from the "Alert Me" app.
- You can download the app from either Google Play or Apple Store.

This feature is sent out to all GVSUD customers based on the information from your Utility Billing Account. All customers within the outage area will receive a notification via text, email and phone call. To receive any non-emergency notification alerts, you must create a profile by visiting <https://gvsud.reggroup.com/signup> and sign up today. You can use the same information set up on this website for the "Alert Me" app.

## WINTER WEATHER UPDATE

A big "thanks" to ALL our customers for your patience during the recent water outages and low water pressure during winter blizzard conditions and days of freezing temperatures. GVSUD's essential staff worked 24/7 to restore water services throughout our entire service area.

## Green Valley Celebrations



Raymond



Lindy



Laura

### Anniversaries

Raymond, our Sewer Project Coordinator, celebrates his first anniversary with Green Valley SUD this February. He is a US Army veteran and spent 16 years with the San Antonio River Authority. Raymond is a well-known and respected member of the utility industry family. We are grateful for his service, direction, and standards he continues to set for our wastewater business.

### Birthdays

Lindy (Starts Department) and Laura (Customer Service Rep) celebrate their birthdays in February.

### New GVSUD Team Member

Please welcome our newest team member, Morgan, who joined in January as Project Coordinator. Her responsibilities include assisting the General Manager with developing new projects, subdivisions, and overseeing the coordination of ongoing projects.

## GVSUD DRIVE THROUGH REMAINS CLOSED

Due to COVID-19 precautions, our drive through will be closed until further notice. You can still reach us via phone at 830-914-2330, via email at [customerservice@gvsud.org](mailto:customerservice@gvsud.org), or by clicking the Contact Us button on our home page. Our night drop is always available.