



Green Valley Special Utility District
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Monday, November 17, 2025

FOR IMMEDIATE RELEASE

Important Update: Cash Payment Rounding Policy

Effective Monday, November 17, 2025, Green Valley Special Utility District (GVSUD) will begin rounding all cash payment totals to the nearest nickel. This change is necessary due to the U.S. Mint's discontinuation of penny production and the resulting shortage of pennies in circulation.

What This Means for You:

- Applies only to cash payments that are NOT exact change.
- Electronic payments, checks, and other non-cash methods will not be affected.
- Customers paying in cash can choose to round up or down.
- Rounding down will NOT result in a past-due charge or disconnection.

Example:

- If your bill is \$50.12, you may:
- Pay \$50.15 → credit of \$0.03
- Pay \$50.10 → balance of \$0.02 (rolls over without fees)

Additional Information:

- Pennies will still be accepted if paying with exact change.
- For convenience, consider setting up automatic payments or paying online at gvsud.org.

We appreciate your understanding and cooperation as we make this transition smooth for all customers.